

## Technology Services



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Erie 1 BOCES Education Campus  
355 Harlem Road, West Seneca, NY 14224-1892  
Tel. (716) 821-7399 Fax (716) 821-7204

April 16, 2012

Service Substitutions  
Schools and Libraries Division - Correspondence Unit  
100 S. Jefferson Rd  
P.O. Box 902  
Whippany, NJ 07981

Erie 1 BOCES (Entity # 149384) is requesting a service substitution for FY 2010 application number 769123 for FRN 2081029. The specific changes requested are detailed on the attached spreadsheet.

Contact Name:	Patrick Doyle
Address:	355 Harlem Rd, West Seneca, NY 14224
Telephone number:	(716) 821-7051
Fax number:	(716) 821-7394
E-mail address:	pdoyle@e1b.org
Applicant Name:	Erie 1 BOCES
Billed entity #:	149384
471 application #:	769123
FRN:	2081029

I certify:

- That the substituted products or services have the same functionality as that contained in the original proposal,
- That the substitution does not violated any contract provisions or state or local procurement laws,
- That the substitution does not result in an increase in the percentage of ineligible services or functions,
- That the requested change is consistent within the scope of the establishing controlling FCC Form 470, including and any Requests for Proposal for the original services.

A handwritten signature in cursive script that reads "Patrick Doyle".

Patrick Doyle  
Computer Support Technician – E-rate Services  
Erie 1 BOCES

			FRN 2081029				
<b>FROM</b>							
Qty	Manuf	Part	Description	Monthly	Annual	Extended	Vendor
		Number		Cost	Cost	cost	
16	Cisco	AIR-AP1242AG	Cisco Aironet 1242AG Wireless Access Point, 802.11a/g	\$ 4.08	\$ 48.96	\$ 783.36	Annese
2	Cisco	AIR-BR1310G-A	Cisco Aironet 1310 Wireless Outdoor AP/Bridge	\$ 8.56	\$ 102.72	\$ 205.44	Annese
15	Cisco	ATA186-11-1P-C	Cisco ATA 186 2-Port Analog Telephone Adaptor	\$ 1.13	\$ 13.56	\$ 203.40	Annese
1	Cisco	CISCO2821-V/K	Cisco 2821 Voice Bundle,PVDM2-32,SP Serv,64F/256D	\$ 43.58	\$ 522.96	\$ 522.96	Annese
2	Cisco	CM4.1-K9-7815	Cisco SW CallMgr 4.1, MCS-7815	\$ 18.47	\$ 221.64	\$ 443.28	Annese
1	Cisco	MCS-7815-I1-E	Cisco MCS 7815 tower; Unity and Unity Bridge; 1GB; Win2K	\$ 39.44	\$ 473.28	\$ 473.28	Annese
2	Cisco	MCS-7815-I1-IP	Cisco HW Only MCS-7815-I2 with 2GB RAM and 80GB SATA HD	\$ 26.29	\$ 315.48	\$ 630.96	Annese
1	Cisco	UCSS-UCM	Upgrade Support for Call Manager (340 Users)	\$ 141.42	\$ 1,697.04	\$ 1,697.04	Annese
1	Cisco	UCSS-UTY-VM	Upgrade Support for Unity (350 Users)	\$ 198.33	\$ 2,379.96	\$ 2,379.96	Annese
1	Cisco	UNITYV4-50US	Cisco Unity VM, 50 users (w/ 16 sessions)	\$ 22.95	\$ 275.40	\$ 275.40	Annese
300	Cisco	UNITY-VM-USR	Cisco One Unity VM User	\$ 0.45	\$ 5.40	\$ 1,620.00	Annese
			Total			\$ 9,235.08	
			* The FRN is for Basic Maintenance for the above equipment				
<b>TO</b>							
Qty	Manuf	Part	Description	Monthly	Annual	Extended	Vendor
		Number		Cost	Cost	cost	
16	Cisco	Cisco-cAIR-AP1	Cisco Aironet 1242AG Wireless Access Point, 802.11a/g	\$ 4.08	\$ 48.96	\$ 783.36	Annese
2	Cisco	Cisco-cAIR-BR1	Cisco Aironet 1310 Wireless Outdoor AP/Bridge	\$ 8.56	\$ 102.68	\$ 205.36	Annese
15	Cisco	Cisco-cATA186-	Cisco ATA 186 2-Port Analog Telephone Adaptor	\$ 1.13	\$ 13.60	\$ 204.00	Annese
2	Cisco	Cisco-C2921-C	Cisco 2921 Voice Bundle w/ PVDM3-32,FL-CME-SRST-25, UC License PAK	\$ 31.17	\$ 374.00	\$ 748.00	Annese
1	Cisco	Cisco-C2951-C	Cisco 2951 Voice Bundle w/ PVDM3-32,FL-CME-SRST-25, UC License PAK	\$ 87.04	\$ 1,044.48	\$ 1,044.48	Annese
1	Cisco	Cisco-L-LIC-UW	Cisco Unified Workspace Licensing, Standard - 1 user ADDON (Qty 314)	\$ 373.66	\$ 4,483.92	\$ 4,483.92	Annese
1	Cisco	Cisco-L-UCSS-/	Cisco UCSS Analog Phones - CUWL - 1 Yr - 1 user - Govt/Edu ONLY (Qty 20)	\$ 2.25	\$ 27.00	\$ 27.00	Annese
1	Cisco	Cisco-L-UCSS-I	Cisco 1-Yr UCSS for 1 STD user - UWL - for Gov/Edu Only (Qty 314)	\$ 412.13	\$ 4,945.50	\$ 4,945.50	Annese
			Total			\$ 12,441.62	
			* The FRN is for Basic Maintenance for the above equipment				

## ADMINISTRATOR'S DECISION ON SERVICE SUBSTITUTION REQUEST

April 16, 2012

Patrick Doyle  
Erie 1 BOCES  
355 Harlem Rd,  
West Seneca, NY 14224

Form 471 Application Number: 769123

**Dear Patrick Doyle,**

This letter is your notification that the FCC Form 471, *Services Ordered and Certification Form* you submitted for **Minor Modifications** was received and is not approved. You are not authorized to make the changes identified in your submission.

**FRN(s):** 2081029

**Decision: Not Approved**

Your request is not approved for the following reason(s):

- The service substitution request was received or postmarked after the deadline for submitting requests – which is the **last day to receive service** for that FRN – i.e., June 30 of the relevant Funding Year for recurring services.

Please keep this letter for your records. This is the only notification you will receive indicating the processing of the above-submitted form.

If you have any questions regarding the above information, please write to us at "Schools and Libraries Division - Correspondence Unit, 30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685"

### TO APPEAL THIS DECISION

If you wish to appeal a decision in this letter, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and (if available) email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the letter and the decision you are appealing:
  - appellant name,
  - applicant or service provider name, if different than appellant,

- applicant BEN and service provider SPIN,
  - application or form number as assigned by the USAC
  - Funding Request Number(s) (FRNs) you are appealing if provided in the letter,
  - Name of letter and funding year – both are located at the top of the letter, and
  - the exact text or the decision that you are appealing.
3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
  4. If you are an applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are a service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.
  5. Provide an authorized signature on your letter of appeal.

To submit your appeal to USAC by email, email your appeal to [appeals@sl.universalservice.org](mailto:appeals@sl.universalservice.org). USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to us by fax, fax your appeal to (973) 599-6542.

To submit your appeal to us on paper, send your appeal to:

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
30 Lanidex Plaza West  
PO Box 685  
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see the "Appeals Procedure" posted on our website.

You have the option of filing an appeal with USAC or directly with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by the FCC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. We strongly recommend that you use the electronic filing options described in the "Appeals Procedure" posted on our website. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.



www.wnyric.org

Erie 1 BOCES Education Campus  
355 Harlem Road, West Seneca, NY 14224-1892  
Tel. (716) 821-7399 Fax (716) 821-7204

April 19, 2012

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
30 Lanidex Plaza West  
P.O. Box 685  
Parsippany, NJ 07054-0685

To Whom It May Concern:

We are writing to appeal the denial of a Service Substitution request

**Vital Information**

Contact Name:	Patrick Doyle or Susan Melancon
Address:	355 Harlem Rd. West Seneca, NY 14224
Telephone number:	(716) 821-7051 / 821-7455
Fax number:	(716) 821-7394
E-mail address:	pdoyle@elb.org
Applicant Name:	Erie 1 BOCES
Billed entity number:	125008
471 application number:	769123
FRN	2081029
SPIN	143005769

Funding Commitment Decision Letter: April 11, 2012

**Explanation of Appeal**

We are writing to appeal the denial of a Service Substitution request for FRN 2081029.

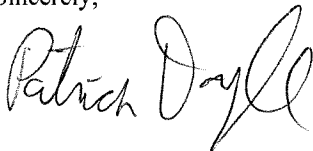
A service substitution was sent in for FRN 2081029 on 4/16/2012 via the SLD online system and was assigned case # 22-358931. We received a denial letter from the SLD dated 4/16/2012 stating the reason as "The service substitution request was received or postmarked after the deadline for submitting requests – which is the last day to receive service for that FRN – i.e., June 30 of the relevant Funding Year for recurring services". We waited to file the Service Substitution until the FCDL was received as we thought this was the proper procedure for filing. Therefore, we feel this is a clerical error that the request was not filed before June 30 of the relevant funding year.

I have attached copies of the service substitution submittals and the Administrators decision

Based on this information we ask that the filing deadline be waived and this service substitution request be allowed to be submitted. We believe this was a clerical error that the deadline was missed.

Thank you for your consideration in this matter.

Sincerely,



Patrick Doyle  
Computer Support Technician, E-Rate Services

Patrick Doyle  
Erie 1 Boces  
355 Harlem Rd  
West Seneca, NY 14224

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Billed Entity Number: 149384  
Form 471 Application Number: 769123  
Form 486 Application Number:



Universal Service Administrative Company  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2010-2011**

May 10, 2012

Patrick Doyle  
Erie 1 Boces  
355 Harlem Rd  
West Seneca, NY 14224

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Re: Applicant Name: Erie 1 BOCES  
Billed Entity Number: 149384  
Form 471 Application Number: 769123  
Funding Request Number(s): 2081029  
Your Correspondence Dated: April 19, 2012

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2010 Administrator's Decision on Service Substitution Request for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 2081029  
Decision on Appeal: **Denied**  
Explanation:

- A service substitution request must be received or postmarked by the last day to receive service for that Funding Request. In general, the last day to receive service is, June 30 of the relevant Funding Year, for recurring services request. Therefore for the above funding request, the deadline to submit the request for service substitution, was June 30, 2011. The documentation submitted along with the appeal shows that your request for service substitution for the above funding request was dated or post marked April 16, 2012, which is after the deadline date June 30, 2011 for submitting the service substitution request. You have not provided documentation or persuasive information to conclude that USAC erred in its initial decision. Consequently, your appeal is denied.

If your appeal has been approved, but funding has been reduced or denied, you may appeal these decisions to either USAC or the FCC. For appeals that have been denied in full, partially approved, dismissed, or canceled, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division  
Universal Service Administrative Company